

Emergency Broadband Benefit Program to Families

The Federal Communications Commission (FCC) has launched a short-term Emergency Broadband Benefit (EBB) program, which will provide reduced cost broadband internet service for eligible New York City households during the COVID-19 pandemic. All families with a student enrolled in a DOE school or program are eligible for this benefit, and funds will be allocated on a first-come, first-serve basis until the program has exhausted available funds or six months after the US Department of Health and Human Services declares an end to the COVID-19 health emergency.

Families can find out if they are eligible, apply for the program, and find participating broadband providers via the [USAC website](#). There are two types of benefits available to eligible households:

- **Monthly Benefit:** a discount of up to \$50/month for broadband service, equipment, and device rentals; or
- **One-time Device Discount:** up to \$100 for a laptop, tablet, or desktop computer (with a co-payment of \$10 - \$50), where available.

• Families can visit the FCC's [EBB webpage](#) and view this [FAQ](#) to learn more about the EBB program. Translated materials are available via the following

links: [Spanish](#), [Arabic](#), [Amharic](#), [Burmese](#), [Chinese](#), [French](#), [Haitian Creole](#), [Korean](#), [Portuguese](#), [Russian](#), [Somali](#), [Tagalog](#), and [Vietnamese](#).

If families have questions or require support with an application, they can email EBBHelp@usac.org or call (833) 511-0311.